

Stack Intelligence

Stack Intelligence helps government agencies and public utilities modernize complex service, oversight, procurement, and operational workflows across Salesforce and connected enterprise platforms.

Our public-sector work can span Public Sector Solutions and Agentforce Public Sector, with Service Cloud, Experience Cloud, integrations, data architecture, and Government Cloud Plus selected according to program requirements.

Core capabilities	Differentiators
• Public-sector discovery, process mapping, and implementation planning • Service Cloud case, intake, knowledge, and resolution workflows • Experience Cloud constituent, partner, and self-service portals • Public Sector Solutions and Agentforce Public Sector planning • Integrations, data architecture, reporting, and operational automation • Accessibility-aware delivery, testing, documentation, training, and post-launch support	• Architecture-first delivery led by experienced Salesforce practitioners • Demonstrated federal, state, and public-utility past performance • Focus on usable workflows, accountable delivery, and long-term support • Experience connecting Salesforce and enterprise systems around real operating processes

Relevant past performance

Library of Congress — Federal

Enhancing the Technical Reference Model and Demand Management modules to improve IT governance, asset information, and demand lifecycle management.

Florida Department of Financial Services — State

Replacing the legacy iCAP/eCAP collateral system with a Salesforce platform for automated workflows, real-time reporting, and secure data integration.

WSSC Water — Public Utility

Implementing a phased ServiceNow procurement solution integrated with Oracle Procure-to-Pay for workflow automation, reporting, and staff enablement.

Contracting information

Field	Current value
Legal entity name	To be provided

Field	Current value
UEI (SAM.gov Unique Entity ID)	To be provided
CAGE Code	To be provided
SAM.gov registration status	To be provided
NAICS codes	541511 · 541512 · 541519 · 541611
Small business / socioeconomic designations	To be provided
Contract vehicles and cooperative purchasing agreements	To be provided
State term schedules held	To be provided
Salesforce partner tier	To be provided

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stackintelligence.com/public-sector